

The provider shall notify the contract manager in writing at least thirty calendar days in advance of any change in the street address, mailing address, facsimile number, or telephone number of the provider's primary business address or service delivery location.

d. Equipment

The provider shall comply with requirements in Attachment V. Tangible Personal Property Requirements.

4. Deliverables

a. Service Units

The service units to be delivered under this contract include all foster care and related services identified in s. 409.1671, F.S., as well as prevention and adoption services.

b. Records and Documentation

The provider shall comply with requirements in Attachment III. Information Systems Requirements.

c. Reports

The list of the reports to be completed by the provider, including the time frame for their final due dates, frequency, and format are all specified in Exhibit A. Reports.

5. Performance Specifications

a. Performance Measures

The provider shall be required to meet performance standards listed below whether services are performed directly or performed by a subcontractor . The term "performance standard" refers to the numerical level of achievement stated as a percentage, ratio or count. For all measures except 6 and 7, where the baseline is below the performance standard, the provider's expected performance target on June 30 of each state fiscal year shall be indicated in Exhibit C. The term "performance target" refers to the provider's expected annual achievement of progressive improvement toward each performance standard through the end of the contract period, or until such time as the provider is expected to achieve the standard. The provider shall demonstrate progress throughout the state fiscal year and will be required to be functioning at the performance target for the appropriate fiscal year, indicated in Exhibit C, by the end of that fiscal year, or by the contract end date should that occur within the fiscal year.

1. The percentage of children not abused or neglected during services will be at least 95%.
2. No more than 1% of children served in out-of-home care shall experience maltreatment during services.
3. No more than 9 % of children are removed within 12 months of a prior reunification.

4. The percentage of children reunified who were reunified within 12 months of the latest removal shall be at least 76.2%.
5. The percentage of children with finalized adoptions whose adoptions were finalized within 24 months of the latest removal shall be at least 32%.
6. No more than 1393 children will be in out-of-home care 12 months or more on June 30, 2006.
7. The percentage of adoption goal met will be at least 85% of 272.
8. 100% of children under supervision who are required to be seen each month shall be seen each month.

b. Description of Performance Measurement Terms

The definitions of any terms in Section B.5 are listed in Exhibit C.

c. Performance Evaluation Methodology

- 1) The performance evaluation methodology for statewide measures is described in Exhibit C.
- 2) Performance Standards Statement

By execution of this contract the provider hereby acknowledges and agrees that its performance under the contract must meet the standards set forth above and will be bound by the conditions set forth in this contract. If the provider fails to meet these standards, the department, at its exclusive option, may allow up to six months for the provider to achieve compliance with the standards. If performance deficiencies are not resolved to the satisfaction of the department within the prescribed time, and if no extenuating circumstances can be documented by the provider to the department's satisfaction, the department must cancel the contract with the provider. The determination of the extenuating or mitigating circumstances is the exclusive determination of the department.

6. Provider Responsibilities

a. Provider Unique Activities

- 1) The provider shall provide performance information or reports other than those required by this agreement at the request of the Secretary for the Department of Children and Families or District/Region Administrator. The department agrees to only make such requests after all data sources the department has access to have been exhausted and the department is unable to produce the information with its own resources. These requests should be used as a last resource and with due consideration for workload and costs associated with the development or delivery of the information or reports. For requests that are complex and difficult to address, the provider and the department will develop and implement a mutually viable work plan.
- 2) The provider shall participate and represent their interests in the CBC Spending Plan